connect cause
YOUR CAUSE. OUR MISSION.

What makes Connect Cause different?

When you partner with a Managed Services Provider, you begin a relationship made up of equal parts technology and trust. The technology can be specified, but the trust must be earned. By partnering with Connect Cause, you will work with our expert technicians who are certified across all major systems, but with a model that has your nonprofit organization's budget in mind.
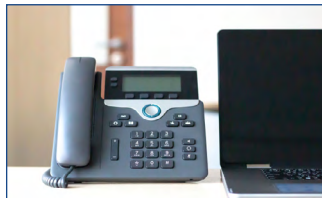
About Connect Cause

Connect Cause helps nonprofits better serve their communities by transforming technology. Your mission is our first priority, which is why we're dedicated to making sure technology is a success driver and not a roadblock. No matter what technology challenges nonprofits face, Connect Cause delivers the planning, project management and database & application development to help make it happen.
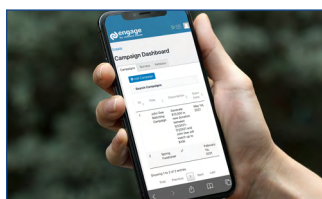
Flat-Fee Pricing

We have seen first hand that nonprofits were aware that their technology was broken or defective, but would not contact their service provider to get it fixed because they didn't want to receive a bill that wasn't within their budget. Connect Cause created a model that allows all of your members to have unlimited access to support whenever they need it without the fear of getting nickel-and-dimed.

Commerce

Connect Cause can handle all of your product or license procurement. When your organization reaches out to a vendor to purchase a product or a license, you have to remember to ask for nonprofit pricing. Because Connect Cause works exclusively with nonprofits, we have established partnerships with vendors to ensure that you get the right price the first time and the lowest price point possible for your nonprofit.

Engage

We identified a need in the market where nonprofit organizations did not have a central and secure method to store confidential information. Because we believe in fixing voids in the technology landscape of nonprofits, we invested in our own CRM platform so that all nonprofits could have access to Engage at no cost.
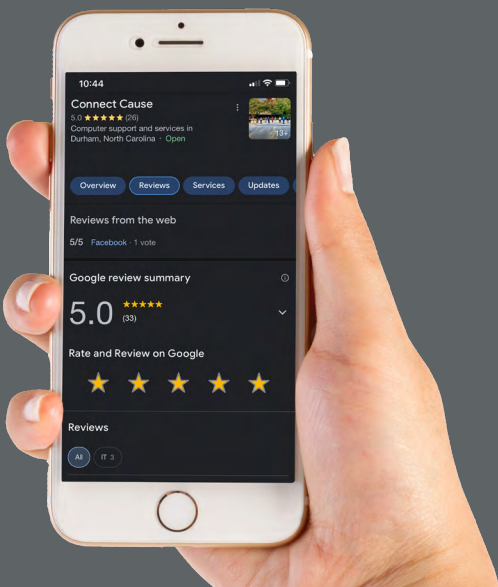
What Others are Saying

Brenden
1 review
★★★★★
I highly recommend Connect Cause. Their customer service and knowledge is unmatched in the IT industry. They have helped get our systems operating at their full potential so we have more time to focus on what really matters.

Laynie
1 review
★★★★★
Connect Cause walked me through several confusing issues today. They are knowledgeable, professional, and very helpful.

Sheree
1 review
★★★★★
Quick, personable service that keeps our organization moving ahead. We love Connect Cause!

Wanda
9 reviews · 16 photos
★★★★★
Our company has worked with Connect Cause for several years now. They are fantastic to work with. They are timely with their repairs and the employees are wonderful.

Jennifer
5 reviews
★★★★★
FAST and easy to work with. Solved my issues effortlessly. Thank you!

Support When You Need It

Top-quality service is evident in every aspect of our work with you—and especially in our help desk and support services. We handle every level of support, every second of the day. That includes everything from simple password resets to Level 3 support issues.
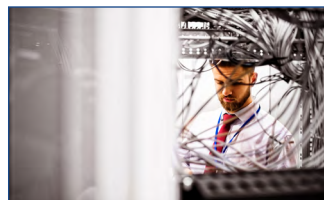
Account Management

A key part of our relationship with you is our account management team. You'll have an account manager permanently assigned to your organization. Your account manager will work side by side with you, getting to know you, your systems, processes, culture—and most importantly—your people.
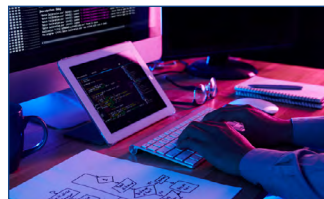
Reports You Can Understand

Reports don't help if you can't understand them. We take the huge amount of data that we receive about your operation and transform it into a straightforward, graphical report that you can understand.

All of Your Infrastructure

Connect Cause provides ground-floor consulting, strategy and IT architectural services. We'll take responsibility for some or all of your IT assets, including license optimization, maintenance and upgrade, monitoring and more. We'll host your network, defend your security and build and augment your applications.

Certified Technicians

Our experienced and expert technicians, architects and engineers are certified across all major systems—hardware and software. They're on top of the latest innovations, in touch with the right knowledge sources and working with those technologies every single day.

Malware Protection

Threats are everywhere. We establish an ironclad wall of protection against any threat, anytime. And it's backed up by an equally tough Service Level Agreement.