

Title: Structured Cabling and A/V Technician

Connect Cause Mission and Culture

At Connect Cause, we believe non-profit organizations are doing some of most important work in our communities. Non-profits have incredible adversities to overcome and are essential to providing much-needed services for those that require it most. We believe that we have a duty to help non-profits in their missions, assisting them through the challenging work they face by ensuring they have access to the latest and best technologies and technology services available. We provide affordable, scalable, and up-to-date information technology and information security solutions for our non-profit partners. We strive for our culture to define us and represent who we are.

- Be thoughtful, attentive, honest, and resourceful.
- Value integrity and display sound judgment.
- Self-improvement is a never-ending journey. Learn, grow, adapt.
- Embrace a commitment to success. Be dedicated to quality and thoroughness.
- Maintain a positive, can-do attitude. Reject negativity.
- Have stellar communication and be patient with others.
- Lead by example. Take initiative and promote a culture of excellence.
- Help foster these qualities in others as well as yourself.

Connect Cause is an Equal Opportunity/Affirmative Action employer and will consider all qualified applicants for employment without regard to race, color, religion, sexual orientation, gender identity, national origin, age, protected veteran status, or disability status.

Connect Cause is seeking an experienced Structured Cabling and A/V Technician to join our team. As a Structured Cabling and A/V Technician, you will play a critical role in designing, installing, and maintaining our clients' network and audio/video infrastructure, ensuring the highest level of performance and reliability.

Key Responsibilities:

1. Perform installation, termination, and testing of Ethernet cables, including Cat5e, Cat6, and fiber optic cabling systems.
2. Install and configure network infrastructure components, such as patch panels, racks, and plywood backboards.
3. Run cables through walls, ceilings, and conduit, adhering to industry standards and building codes.
4. Install and terminate keystone wall outlets and ensure proper labeling and documentation of all installed components.
5. Perform cable management, toning, tracing, and testing to ensure proper cable functionality and organization.
6. Troubleshoot and repair existing cabling systems, addressing connectivity issues and ensuring optimal network performance.
7. Install, maintain, and troubleshoot audio/video cabling and connections, including sound and video systems, monitors, speakers, and coaxial cabling.

8. Hang and mount network equipment/devices, such as security cameras, network switches, and other related equipment, ensuring proper installation and connectivity (no configuration required).
9. Collaborate with the project team to develop detailed cabling and A/V plans and provide accurate estimates for labor, materials, and timelines.
10. Maintain a clean and safe work environment, adhering to all safety regulations and guidelines.
11. Participate in ongoing professional development and stay current with industry trends and best practices.
12. Provide exceptional customer service, addressing client inquiries and concerns in a timely and professional manner.

Qualifications:

1. High school diploma or equivalent.
2. 2+ years of experience in structured cabling, audio/video installations, or related field.
3. Strong knowledge of industry standards, including ANSI/TIA/EIA, BICSI, and NEC.
4. Proficiency in the installation and termination of various cable types, such as Cat5e, Cat6, fiber optic, and coaxial.
5. Familiarity with network infrastructure components, audio/video systems, and related equipment.
6. Excellent troubleshooting and problem-solving skills.
7. Strong attention to detail and the ability to follow complex diagrams and instructions.
8. Effective communication and interpersonal skills, with the ability to work both independently and as part of a team.
9. Valid driver's license and reliable transportation.
10. Ability to lift at least 50 pounds, climb ladders, and perform all physical tasks associated with the job.
11. BICSI certification or equivalent industry certification is a plus.

Connect Cause offers a competitive salary, benefits package, and opportunities for career growth. If you are a dedicated and detail-oriented Structured Cabling and A/V Technician looking to join a dynamic team, we encourage you to apply.

Compensation and Benefits

- Competitive market-based salary, commensurate with experience and education
- Health and dental benefits packages available o Costs shared between employer and employee
 - Supplemental benefits packages also available
 - Generous and flexible PTO policy to help with work/life balance

- Reimbursement for eligible expenses
- Technical training guidance and reimbursement
- Unique and fun working environment and culture
- Morale committee dedicated to company events and outings
- Perfect balance of small, family-oriented, laid-back company culture while valuing and showcasing professionalism.

To apply, please submit your resume, cover letter, and any relevant certifications to careers@connectcause.com.